



FOX VALLEY ICE ARENA WILL OPEN JUNE 6TH

IMPORTANT RINK PROTOCOLS Following the Phase 4 Restore Illinois Plan

We hope all our customers have been staying safe and doing well during these unprecedented times. Our management and staff are taking every precaution to keep our customers and employees safe. We ask that you review the following information prior to entering the facility.

PLEASE DO NOT ENTER THE BUILDING IF...

1. You are exhibiting **ANY** upper respiratory or fever symptoms
2. You are currently exhibiting COVID-19 symptoms. If you do have symptoms, you should wait to enter premises until you have had no fever for at least 72 hours, other symptoms have improved, and at least 10 days have passed since your symptoms first appeared, and after afebrile and feeling well (without fever-reducing medication) for at least 72 hours OR have 2 negative COVID-19 tests in a row, with testing done at least 24 hours apart.
3. You have **been in contact with anyone within the last 14 days** who has been diagnosed with COVID-19
4. You are coming to the arena **ONLY** as a spectator. Spectators are not permitted unless required for parental supervision. Limit of 1 adult per child for parental supervision and you will be restricted to areas where you can view while maintaining social distancing. Please understand that with capacity restrictions we may have to limit the number of parents viewing inside the facility. We offer LiveBarn streaming service that will allow for remote viewing. Chelios Pub and Grill will be open with outside seating and offers Wi-Fi.

To watch please visit livebarn.com

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IF YOU DO ENTER THE BUILDING...

1. You will have your temperature checked by an infrared thermal camera. Anyone with an abnormal temperature will not be permitted to enter the facility.
2. We encourage all customers to consider dressing at home. We have plenty of space for you to use skate guards and leave them prior to entering the ice.

3. We are asking that customers and parents arrive no earlier than 15 minutes prior to the start of their program and that you exit the rink / lobby no later than 15 minutes following the conclusion of your program. See below for additional restrictions that apply to non-skating participants.
4. Parents may only arrive 15 minutes before the start of an event if they are supervising a child or assisting them with their skates. If you are a spectator and have a family member participating, you can only enter the building after the start time of the ice slot and must proceed immediately to the rink and maintain social distancing in the stands. No standing in the lobby or socializing in a group. Masks must always be worn. Zero tolerance will be strictly enforced. Absolutely no yelling at participants or officials while enjoying the game. Upon conclusion of the event you must immediately leave the building and meet your party outside.
5. You must wear a mask in all public areas. Participants on the ice have the option of wearing a mask but it is not required. Employees and coaches must always wear a mask.
6. Participants should wash their hands with soap and water or use hand sanitizer before participating.
7. All water bottles must be filled at home. Any remaining water must be disposed of outside the facility.
8. There will be no shower facilities available.
9. Maintain extra space between others whenever possible, social distancing will be strictly enforced.
10. Thoroughly wash your hands upon completion of your event.

WE ARE TAKING THE FOLLOWING STEPS

1. You must be pre-registered for your class or program. No registrations will be taken at the front counter. Customers will be able to use their own mobile devices to make those transactions, payments and registrations via our website at www.fvia.us.
2. Skate sharpening is available at the front desk. We use a Sparx Skate Sharpener which is an automated process that minimizes handling of the skates. Skates must be dry and have laces tucked in when dropped off. We will sanitize them both before and after the sharpening. Credit cards only for payment so we can maintain contact free transactions.
3. Tape, Laces, Mouthguards, and other common pro shop items will be available for purchase at our front desk. Credit cards only for payment so we can maintain contact free transactions.
4. All private groups renting the ice will be required to have their registrations taken in advance according to their clubs / groups policies and they must comply with the current Restore Illinois Phase guidelines.
5. We will strictly enforce our class sizes during this time so please be sure you are registered in advance.

6. Locker rooms are available if permitted under the current Phase guidelines however a coach must always monitor to enforce social distancing. No shower facilities are available. Locker rooms are sanitized following each use. They are available a maximum of 15 minutes before your ice slot and up to 15 minutes following your ice slot.
7. We are sanitizing all areas per state guidelines.
8. We will not accept any cash at the front desk.
9. USA Hockey has published information related to wearing a facemask on the ice. Please visit <https://www.usahockey.com/playersafety> for additional information.
10. Our program Directors will be sending out additional information regarding specific classes and requirements to all registered customers. If you have any questions, please contact your program Director or our General Manager at any time.

We will keep you up to date and adjust policies as this situation moves forward. We're glad to welcome everyone back to the rinks and thank you in advance for following our policies.

Sincerely,

A handwritten signature in black ink, appearing to read 'Craig Welker', with a stylized flourish at the end.

Craig Welker, CIRM
General Manager - Fox Valley Ice Arena